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MEMORANDUM

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TO: Docket Control

FROM: *for* Steven M. Olea
Director
Utilities Division

Approved

2015 MAY 15 A 8:11
AZ CORP COMMISSION
DOCKET CONTROL

DATE: May 15, 2015

RE: IN THE MATTER OF THE APPLICATION OF ASSOCIATION
ADMINISTRATORS, INC. FOR APPROVAL TO CANCEL THEIR
CERTIFICATE OF CONVENIENCE AND NECESSITY. (DOCKET NO. T-
03361A-15-0110)

Attached is the Staff Report for the above referenced application. The Applicant is applying for approval to cancel its Certificate of Convenience and Necessity ("CC&N") to provide the following services:

- Competitive Resold Interexchange Services

Staff recommends cancellation of the CC&N.

SMO:LLM:nr/BH

Originator: Lori L. Morrison

Arizona Corporation Commission

DOCKETED

MAY 15 2015

DOCKETED BY	<i>[Signature]</i>
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ORIGINAL

SERVICE LIST FOR: ASSOCIATION ADMINISTRATORS, INC.
DOCKET NO. T-03361A-15-0110

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President, Association Administrators, Inc.
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STAFF REPORT
UTILITIES DIVISION
ARIZONA CORPORATION COMMISSION

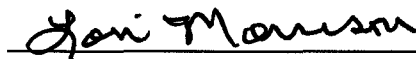
ASSOCIATION ADMINISTRATORS, INC.
DOCKET NO. T-03361A-15-0110

IN THE MATTER OF THE APPLICATION OF ASSOCIATION ADMINISTRATORS, INC.
FOR APPROVAL TO CANCEL THEIR CERTIFICATE OF CONVENIENCE AND
NECESSITY

MAY 15, 2015

STAFF ACKNOWLEDGEMENT

The Staff Report for the application of Association Administrators, Inc., Docket No. T-03361A-15-0110, for approval to cancel its Certificate of Convenience and Necessity was the responsibility of the staff member listed below. Lori Morrison was responsible for the review and analysis of the application.

A handwritten signature in cursive script, reading "Lori Morrison", is positioned above a horizontal line.

Lori Morrison
Utilities Consultant

INTRODUCTION

On April 1, 2015, Mr. Kevin Klepper, on behalf of Association Administrators, Inc. ("AAI" or "Company") submitted a letter requesting cancellation of its Certificate of Convenience and Necessity ("CC&N") to provide resold long distance telecommunications services within the State of Arizona effective immediately.

BACKGROUND

On May 22, 1998, in Decision No. 60899, the Commission granted AAI a CC&N to provide resold interexchange telecommunications services within the State of Arizona.

STAFF'S ANALYSIS

In its April 1, 2015 letter, AAI stated it is no longer providing service or doing business in Arizona and stopped providing service in Arizona by no later than December 31, 2014. Because it has no customers in Arizona, there were no customers to notify and AAI requests a waiver of the notice of discontinuance of services to customers in Arizona Administrative Code ("A.A.C.") R14-2-1107(A)(1). In addition, because there are no customers, no counties are affected by the discontinuance of service and AAI also requests a waiver of the published notice requirements in affected counties in A.A.C. R14-2-1107(B).

The Consumer Services Section of the Utilities Division reports that there have been no complaints, inquiries, or opinions filed against AAI from January 1, 2012 to May 11, 2015. AAI had not filed a Utilities Annual Report since April 22, 2011 for the year ending December 31, 2010. According to the Corporations Division, AAI's registration has been revoked due to outstanding Corporations Division Annual Reports for 2013 and 2014. The Compliance Section reports that there are no current compliance delinquencies for AAI.

RECOMMENDATION

Association Administrators, Inc. is not currently providing resold interexchange telecommunications services to any customers in Arizona. Staff recommends that AAI's CC&N to provide resold long distance telecommunications services be cancelled. In addition, Staff recommends approval of AAI's request for a waiver of the requirements to provide direct notice to affected customers and publish notice contained in A.A.C. R14-2-1107. Staff also recommends that AAI's CC&N to provide resold long distance telecommunications services be cancelled. Staff further recommends the cancellation of AAI's tariff that is on file with this Commission.

Upon cancellation of its CC&N, AAI will no longer be authorized to provide resold interexchange telecommunications services in Arizona and therefore, will no longer be subject to the requirements of Decision No. 60899.